



**We fly for
YOUR life!**



Our mission



... is to save human lives and to preserve people's health by operating rescue helicopters and ambulance aircraft in Luxembourg, the Greater Region and throughout the world 365 days a year by applying high safety and quality standards.

*René Closter
President & CEO LAR*

Who is Luxembourg Air Rescue?

Since 1988, Luxembourg Air Rescue (LAR) provides **rapid air rescue services** and carries out intensive care air transportations. LAR is the only organisation in Luxembourg to guarantee air rescue services in the Grand Duchy and in case of a medical emergency, **its rescue helicopters with state-of-the-art medical equipment reach any point in Luxembourg within 10 minutes.**

As a **private organisation** Luxembourg Air Rescue is for the most part self-financed and depends thereby on the membership fee of its adherents. Because only thanks to the **support of its loyal members**, Luxembourg Air Rescue is able to take off **to save lives.**

With his membership every member shows **solidarity** and helps us to maintain the air rescue services in Luxembourg. To thank its members for their contribution Luxembourg Air Rescue offers them free repatriation from abroad in case of a medical emergency.

Luxembourg Air Rescue takes care 24/7 and 365 days a year over its **members**, who are in a **medical emergency** worldwide and brings them, if necessary, back home for further treatment. The competent experts of the LAR control centre coordinate those **repatriations** and use therefore their own ultramodern air ambulances equipped as real intensive care units.

With over **170 specialists** (pilots, doctors, flight nurses, engineers, technicians ...) Luxembourg Air Rescue sets high standards in the fields of medicine, technology and aviation and guarantees a **24/7 service** to the highest level. Luxembourg Air Rescue is at any time ready to take off, to save YOUR life.

Help us to save lives by becoming a member today!

6 good reasons to become a member

1 Experts in the medical air rescue services

LAR is the only organisation to ensure the air rescue services in Luxembourg. The LAR rescue helicopters can reach any point in Luxembourg within 10 minutes. LAR helicopters and air ambulances perform over 3.000 missions every year. Numerous people owe their life to the fast airborne medical assistance. To make this possible, we are dependent on your solidarity, because **LAR would not exist without the financial support of its members and there would be NO air rescue services in Luxembourg.**

2 Free repatriation worldwide

Most health insurance companies do not cover repatriations from abroad. In case of an emergency abroad, **LAR takes care of the minimum time repatriation of its members.** We choose the type of transportation most adequate for your medical condition: ground ambulance, rescue helicopter, commercial airliner or air ambulance. **If you are a member, LAR organises the entire transport from abroad at no extra costs.**



3 We take personally care of you

Our patients and members are our 'raison d'être'. Unlike services offered by commercial assistance organisations, **your call to LAR does not end in an anonymous call centre:** within the LAR alert centre, well trained LAR employees take over your call, keep contact with your family, organise your repatriation with our own jets, pilots and doctors and provide you, if needed, a hospital bed.



4 We fly for YOUR life

Every mission is different thus requiring customized, fast and professional preparation as well as execution. LAR hereby relies on **specialists** like doctors, pilots and flight nurses. They are available **around the clock** and ready for a rapid take-off to bring you medical help. In light of even the most complicated missions, the knowledge, the awareness and the dedication of our personnel guarantee the best possible execution of their task.

5 Airborne intensive care units

LAR operates its **own fleet of ultra-modern rescue helicopters and air ambulances** offering ideal transportation conditions for sick and severely injured patients, both on short and long distance flights. With state of the art 'flying hospitals' and medical equipment, LAR actually provides real airborne intensive care units.



6 Quality = Safety

LAR was the first helicopter and air ambulance operator worldwide that has been certified with the ISO 9001 label. **Quality, effectiveness and security,** both medically and technically, are guaranteed at the highest level and regularly verified.

Luxembourg Air Rescue offers you as a member:

A professional repatriation in case of a medical emergency ...

- worldwide*
- for free
- without any extra costs
- without age limit

... thanks to expertise and competence ...

- since 1988
- more than 3.000 rescue missions every year
- a fast and safe transportation of the emergency doctor in Luxembourg
- our alert center in Luxembourg is available 24/7 and 365 days a year
- professional and personal medical care
- highest level of quality and security thanks to our own maintenance staff for our fleet

...with our own fleet equipped with performing medical material

- rescue helicopters
- air ambulances equipped as real intensive care units
- ground ambulances



How does a repatriation work?

When does LAR help?

(non exhaustive list)

In case of a medical emergency abroad* LAR offers:

- clarification of the medical situation by sending a LAR physician to the patient abroad if medically substantiated
- repatriation in the country of residence of the affiliate member
- medical assistance around the clock by qualified specialists
- comprehensibility of the diagnosis for the patient

First contact on the telephone

From your first call in the LAR alert centre you are immediately connected with qualified specialists who clarify your situation (diagnosis, residence, personal data of the patient and contact information of the treating physician at the patient's location), to provide the adequate help with minimum notice.

Doctor-to-doctor-discussion

After being notified, the staff of the Luxembourg alert centre of Luxembourg Air Rescue contacts immediately the patient's treating physician at the patient's location in order to clarify all the medical details. After all necessary information has been obtained, LAR decides about when and how the repatriation is carried out. Decisive criteria are here the possibility of treatment and medical facilities on-site as well as the estimated complications after the illness or surgery.



* provided that the safety and security of the affiliate member who is repatriated and of the medical and technical staff can be guaranteed.



**Do not wait until it is too late...
Become a member of LAR TODAY!**

Affiliate easily on www.lar.lu



Allow yourself a reassuring feeling for only:
65 EUR per Person per year
115 EUR per family per year



Scan the following
QR and affiliate easily
on www.lar.lu

In case of a medical emergency abroad, you receive free repatriation without age limit and without any extra costs!

On behalf of everyone who requires emergency medical assistance by air, LAR thanks you for your valuable support.

We fly for YOUR life!

www.facebook.com/luxembourgairrescue 

For more information, contact us:
Tel: (+352) 48 90 06 · Fax: (+352) 40 25 63
www.lar.lu · info@lar.lu

Luxembourg Air Rescue A.s.b.l.
Luxembourg Airport - Gate E13
Postal Address: B.P. 24 · L-5201 Sandweiler

(Please fill out carefully)

Personal data



Freepost

Name, First name: _____

Number, Street: _____

Postcode, Town: _____

Home phone: _____

Mobile: _____

E-mail: _____

RESPONSE CARD

Luxembourg Air Rescue A.s.b.l.
ENVOI-REPONSE 1002956
L - 3208 BETTEMBERG

With his signature the undersigned writer expressly confirms to have taken knowledge of the general terms and conditions of membership and repatriation and to have accepted them. According to the general terms and conditions of membership and repatriation services are subject to membership subscription and payment of membership fee for the current year. These conditions are accessible in the internet on our site www.lar.lu/tc, are available at our premises (Luxembourg Airport Gate 13, L-11110 Findel) or may be ordered directly (telephone : +352/489006 : email: info@lar.lu; post office box: B.P. 24, L-5201 Sandweiler).

Member application form

Name / First Name : _____

Date of birth or social security number: _____

Husband/Wife Partner (if same address): _____

Date of birth or social security number: _____

Child(ren): Name and first name (please add a school enrolment certification for your children of full age)

1) _____ m f date of birth: _____

2) _____ m f date of birth: _____

3) _____ m f date of birth: _____

Standing order: _____
(Unique creditor identifier: LU98ZZZ0000000008398002002)

I, the undersigned, _____ authorise Luxembourg Air Rescue A.s.b.l. to send instructions to my bank to debit the membership fee annually and my bank to debit my account in accordance with the instructions from Luxembourg Air Rescue A.s.b.l.

Remark: As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

Bank BIC Code: _____

Account Number (IBAN): _____

Please fill out backside of this card!

Date & Signature:

Bulletin d'adhésion

Nom / Prénom: _____

Numéro de sécurité sociale ou date de naissance: _____

Epoux(se) (nom de jeune fille et prénom) Conjoint(e) (si même adresse): _____

Numéro de sécurité sociale ou date de naissance: _____
 Enfant(s): Nom et prénom (prière de joindre un certificat de scolarité pour les enfants majeurs)

1) _____ m f date de naissance: _____

2) _____ m f date de naissance: _____

3) _____ m f date de naissance: _____

Ordre de domiciliation: _____

(identifiant unique du créancier: LU98ZZZ0000000008398002002)

Je soussigné(e) _____ autorise Luxembourg Air Rescue A.s.b.l. à

envoyer des instructions à ma banque pour débiter le montant de la cotisation annuelle, et ma

banque à débiter mon compte conformément aux instructions de LAR.

Vous bénéficiez d'un droit de remboursement par votre banque selon les conditions décrites dans la convention que vous avez passée avec elle. Toute demande de remboursement doit être présentée dans les 8 semaines suivant la date de débit de votre compte.

Banque Code BIC: _____

Compte n° IBAN: _____

Prière de compléter le verso de la carte!

Date & Signature: