



## Testimonial of a member

Georges Heisbourg, 68 years

„We could not have been better taken care of“

„On the way back to our flat in Southern France, my husband fell as this body suddenly just bent over. He suffers from neuropathy and therefore he had already lost control over his muscles and movements a few times in the past. But this was the first time that he got severely injured. Fortunately a neighbour heard his distress calls and came running, as George could not stand on his left foot and consequently could not stand up on his own. The neighbour contacted me by phone and when I arrived at the spot and saw in what condition Georges was, I immediately called an ambulance. In the hospital the medical team diagnosed a femoral neck fracture. Thereupon I contacted LAR. The personnel of the LAR alert center promptly contacted Georges' doctor in Perpignan. After a medical exchange they decided that the fracture had to be operated locally prior to repatriation to Luxembourg. So Georges underwent surgery the following day. Until the repatriation two days later, the staff of the alert center was in contact with us regularly to keep us updated but also to ask about our well-being. This really kept me grounded as I was entirely on my own in Southern France. The medical crew that picked up my husband in the hospital's bed and took care of him during the whole flight even managed, with its cordial and caring manner, to take away my husband's fear of flying. We could not have been better taken care of“, said Huguette Heisbourg.

## The importance of air rescue services



1. If life is in danger, the emergency doctor (SAMU) should be as quickly as possible with the patient. The LAR rescue helicopter is the fastest way to bring the emergency doctor to the site of intervention, especially since the SAMU ambulance often takes longer in the countryside.

2. There are medical emergencies where the patient's life depends on an immediate surgery. Transported by rescue helicopter, the patient arrives rapidly in the hospital surgery room.

3. Often it is a transfer to a specialized hospital that saves the life of a patient. Only the rescue helicopter can perform it quickly and with care.

## Did you know it?



Today many are those that offer repatriation as an auxiliary benefit service to their services. But beware: in case of a medical emergency, only experience and know-how matter. Just ask these organisations to see their rescue helicopters or air ambulances or at least their ambulance, to talk to their doctors, nurses, pilots and you quickly realize that they do not have those resources.

This is not the case for Luxembourg Air Rescue! On the contrary, since 1988, Air Rescue focuses on its purpose: to save lives and preserve the health of people in a medical emergency through its own rescue helicopters and ambulance aircraft 365 days a year in Luxembourg, in the Greater Region and around the world by applying high standards of safety and quality.



## YOUR advantages as a LAR member

### 1 Experts in the medical air rescue services

Numerous people owe their life to the fast airborne medical assistance by rescue helicopters. Thanks to the financial support of its members air rescue services exist in Luxembourg.

### 2 Free repatriation worldwide

Most health insurance companies do not cover repatriations from abroad. In case of a medical emergency, LAR takes care of the minimum time repatriation of its members.

### 3 We take personally care of you

Our patients and members are our 'raison d'être'. Unlike services offered by commercial assistance organisations, your call to LAR does not end in an anonymous call centre: within the LAR alert centre, well trained LAR employees take over your call, keep contact with your family, organise your repatriation with our own jets, pilots and doctors and provide you, if needed, a hospital bed in Luxembourg.

### 4 Airborne intensive care units

LAR operates its own fleet of ultra-modern rescue helicopters and air ambulances offering ideal transportation conditions for sick and severely injured patients, both on short and long distance flights. With state of the art 'flying hospitals' and medical equipment, LAR actually provides real airborne intensive care units.

### 5 In case of a medical emergency only experience and know-how matter

Every mission is different thus requiring customized, fast and professional preparation as well as execution. LAR hereby relies on highly qualified specialists like doctors, pilots and flight nurses. They are available around the clock and ready for a rapid take-off to bring you medical help in Luxembourg, the Greater Region and worldwide. In light of even the most complicated missions, the knowledge, the awareness and the dedication of our personnel guarantee the best possible execution of their task.

### 6 Quality = Safety

LAR was the first helicopter and air ambulance operator worldwide that has been certified with the ISO quality label. Quality, effectiveness and security, both medically and technically, are guaranteed at the highest level and regularly verified.





# Werden Sie Mitglied

**JA,** ich möchte LAR Mitglied werden! Ich unterstütze damit die lebensrettende Arbeit der LAR. Bei bezahltem Beitrag habe ich außerdem die Sicherheit, dass mich die LAR im medizinischen Notfall aus dem Ausland zurückholt.

Bitte Formular ausfüllen und senden an:  
Veillez remplir le formulaire et renvoyer à:

Luxembourg Air Rescue A.s.b.l.  
Luxembourg Airport - Gate E13  
B.P. 24 • L-5201 Sandweiler  
info@lar.lu • Fax: (+352) 40 25 63

# Devenez membre

**OUI,** je souhaite devenir membre LAR! Je soutiens ainsi le travail sauveur de LAR. En payant la cotisation, j'ai également la certitude que LAR me rapatrie de l'étranger en cas d'urgence médicale.



TIPP: Scannen Sie diesen QR-Code und füllen Sie den Mitgliedsantrag schnell und einfach auf [www.lar.lu](http://www.lar.lu) aus.

Scannez le code QR ci-joint et remplissez votre demande d'affiliation sur [www.lar.lu](http://www.lar.lu). C'est simple comme bonjour.

**Autant pour les frontaliers  
que pour les résidents!**

**Weitere Infos zur Mitgliedschaft unter Tel. (+352) 48 90 06**  
**Pour de plus amples renseignements, appelez le**



- Einzelmitgliedschaft / affiliation individuelle (54 EUR pro Person pro Jahr / par personne par année)  
 Familienmitgliedschaft / affiliation familiale (97 EUR pro Familie pro Jahr / par famille par année)

Ehemann(-frau) oder Lebenspartner(in) (im selben Haushalt) einschließlich Kinder (wenn älter als 18 Jahre, bitte Schulbescheinigung beilegen) / Epoux (se), Conjoint(e) (si même ménage) et enfants (si majeurs, veuillez joindre un certificat scolaire)

## Kontaktdaten / Coordonnées:

Name, Vorname / Nom, Prénom		
Hausnummer, Straße / N°, rue		
PLZ, Ort / Code postal, Localité		
Telefon privat / Téléphone privé	Handy / Mobile	
E-Mail		
Sozialversicherungsnummer oder Geburtsdatum / Numéro de sécurité sociale ou date de naissance		

## Im Falle einer Familienmitgliedschaft listen Sie nachfolgend bitte die persönlichen Daten der Familienmitglieder auf / En cas d'une affiliation familiale veuillez lister ci-après les coordonnées des membres de la famille:

Name, Vorname / Nom, Prénom: (Ehe-) Partner / Epoux (se), Conjoint(e)	Geburtsdatum / Date de naissance	<input type="checkbox"/> m / <input type="checkbox"/> f <input type="checkbox"/>
Name, Vorname / Nom, Prénom: Kinder / Enfants	Geburtsdatum / Date de naissance	<input type="checkbox"/> m / <input type="checkbox"/> f <input type="checkbox"/>
Name, Vorname / Nom, Prénom: Kinder / Enfants	Geburtsdatum / Date de naissance	<input type="checkbox"/> m / <input type="checkbox"/> f <input type="checkbox"/>
Name, Vorname / Nom, Prénom: Kinder / Enfants	Geburtsdatum / Date de naissance	<input type="checkbox"/> m / <input type="checkbox"/> f <input type="checkbox"/>

## Einzugsermächtigung / Ordre de domiciliation

Identifikationsnummer Zahlungsempfänger/Identifiant unique du créancier: LU98ZZ00000000839800202

Ich, der/die Unterzeichnende / Je soussigné(e)

ermächtige die Luxembourg Air Rescue A.s.b.l. den jährlichen Mitgliedsbeitrag von meinem Konto mittels Lastschrift einzuziehen. Zugleich weise ich mein Kreditinstitut an, die von der Luxembourg Air Rescue A.s.b.l. auf mein Konto gezogenen Lastschriften einzulösen.

Ich kann innerhalb von acht Wochen, beginnend mit dem Belastungsdatum, die Erstattung des belasteten Betrages verlangen. Es gelten dabei die mit meinem Kreditinstitut vereinbarten Bedingungen.

autorise Luxembourg Air Rescue A.s.b.l. à envoyer des instructions à ma banque pour débiter le montant de la cotisation annuelle, et ma banque à débiter mon compte conformément aux instructions de Luxembourg Air Rescue A.s.b.l.

Vous bénéficiez d'un droit de remboursement par votre banque selon les conditions décrites dans la convention que vous avez passée avec elle. Toute demande de remboursement doit être présentée dans les 8 semaines suivant la date de débit de votre compte.

Bank (BIC-Code) / Banque (Code BIC)

Konto Nr. (IBAN) / N° de compte (IBAN)

Datum / Date

Unterschrift / Signature

Um in den Genuss der Leistungen der LAR Mitgliedschaft zu kommen, muss die Mitgliedschaft vor Antritt der Reise abgeschlossen und der Mitgliedsbeitrag für das laufende Mitgliedsjahr bezahlt worden sein. Die LAR A.s.b.l. erbringt ihre Hilfeleistungen ohne Bestehen einer Rechtspflicht, da sie nur im Rahmen der personellen und technischen Möglichkeiten und der vorhandenen Mittel erfolgen können. Über die Durchführung der Einsätze entscheidet die LAR A.s.b.l. nach medizinischen, sozialen und operationellen Kriterien. Die LAR A.s.b.l. bestimmt die Art und den Zeitpunkt der Durchführung.

Les prestations pour les membres LAR sont sujettes à l'adhésion signée avant le départ à l'étranger et au paiement de la cotisation pour l'année en cours. LAR A.s.b.l. procure son assistance sans l'existence d'une obligation juridique quelconque, étant donné que les secours peuvent uniquement se produire dans le cadre des possibilités de ressources de personnel, des capacités techniques et suivant les moyens disponibles. Concernant l'exécution des missions, LAR A.s.b.l. décide sur base de critères médicaux, sociaux et opérationnels. LAR A.s.b.l. définit la façon et le moment d'exécution.