



www.lar.lu
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Did you know?

LAR is the only organisation to ensure the air rescue services in Luxembourg. The LAR rescue helicopters can reach any point in Luxembourg within 10 minutes. LAR helicopters and air ambulances perform over 3.000 missions every year. Numerous people owe their life to the fast airborne medical assistance.

To make this possible, we are dependent on that solidarity, because LAR would not exist without the financial support of its members and there would be NO air rescue services in Luxembourg.

Luxembourg Air Rescue offers you as a member:

A professional repatriation in case of a medical emergency ...

- worldwide
- for free
- without any extra costs
- without age limit

... thanks to expertise and competence ...

- since 1988
- more than 3.000 rescue missions every year
- a fast and safe transportation for the emergency doctor in Luxembourg
- our alert center in Luxembourg is available 24/7 and 365 days a year
- professional and personalised medical care
- highest level of quality and security thanks our own maintenance staff for our fleet

...with our own fleet equipped and state-of-the art medical material

- rescue helicopters
- air ambulances equipped as real intensive care units
- ground ambulances

How does a repatriation* work?

When does LAR help?

(non exhaustive list)

In case of a medical emergency abroad LAR offers:

- a repatriation in the country of residence of the affiliate member
- medical assistance around the clock by qualified specialists
- comprehensibility of the diagnosis for the patient
- send LAR physician to the patient abroad to clarify the medical situation

First contact on the telephone

From your first call in the LAR alert centre you are immediately connected with qualified specialists who clarify your situation (diagnosis, residence, personal data of the patient and contact information of the treating physician at the patient's location), to provide the adequate help with minimum notice.

Doctor-to-doctor-dialogue

After being notified, the staff of the Luxembourg alert centre of Luxembourg Air Rescue contacts immediately the patient's treating physician at the patient's location in order to clarify all the medical details. After all necessary information has been obtained, LAR decides about when and how the repatriation is carried out. Decisive criteria are here the possibility of treatment and medical facilities on-site as well as the estimated complications after the illness or surgery. The means of transport may be ambulance, train, commercial airline (with or without medical escort), helicopter or air ambulance.



* the general terms and conditions of membership and repatriation can be found on www.lar.lu/tc



6 good reasons to become a member

1 Experts in the medical air rescue services

Numerous people owe their life to the fast airborne medical assistance by rescue helicopter. Thanks to the support of its members air rescue services exist in Luxembourg. As a private organisation LAR is mainly self-financed and depends thereby on the membership fee of its adherents. With his membership every member shows solidarity and helps us to maintain the air rescue services in Luxembourg. As a token of gratitude to its members for their contribution, Luxembourg Air Rescue offers them free repatriation from abroad in case of a medical emergency.

2 Free repatriation worldwide

Most health insurance companies do not cover repatriations from abroad. In case of a medical emergency worldwide, – provided that the safety of the affiliated member who is repatriated and of the medical and technical staff, can be guaranteed, LAR organises the quickest possible repatriation of its member. We choose the type of transportation most adequate for your medical condition: ground ambulance, rescue helicopter, commercial airliner or air ambulance. If you are a member, LAR organises the entire transport from abroad at no extra costs.

3 We take personally care of YOU

Our patients and members are our 'raison d'être'. Unlike services offered by commercial assistance organisations, your call to LAR does not end in an anonymous call centre: within the LAR alert centre, well trained LAR employees take over your call, keep contact with your family, organise your repatriation with our own jets, pilots and doctors and provide you, if needed, a hospital bed in Luxembourg.

4 Airborne intensive care units

LAR operates its own fleet of ultra-modern rescue helicopters and air ambulances offering ideal transportation conditions for sick and severely injured patients, both on short and long distance flights. With state of the art 'flying hospitals' and medical equipment, LAR actually provides real airborne intensive care units. LAR performs over 800 missions every year from different countries.

5 In case of a medical emergency only experience and know-how matter

Every mission is different thus requiring customized, fast and professional preparation as well as execution. LAR hereby relies on highly qualified specialists like doctors, pilots and flight nurses. They are available around the clock and ready for a rapid take-off to bring you medical help. In light of even the most complicated missions, the knowledge, the awareness and the dedication of our personnel guarantee the best possible execution of their task.

6 Quality = Safety

LAR was the first helicopter and air ambulance operator worldwide that has been certified with the ISO quality label. Quality, effectiveness and security, both medically and technically, are guaranteed at the highest level and regularly verified.

