



## LAR PRIVACY Notice / Donators

### 1. WEBSITE

1.1 **Legal owner.** This website is the property of and is operated by:

**Luxembourg Air Rescue ASBL**, having its registered office at Aéroport de Luxembourg, L-1110 Findel.

1.2 **CONTACT DETAILS.** LAR can be contacted as follows: [info@lar.lu]

### 2. PERSONAL DATA PROTECTION

2.1 **DATA PROCESSING.** LAR collects and processes personal data from donators. LAR is committed to respecting your privacy and protecting your personal data in accordance with the law, in particular the EU General Data Protection Regulation 2016/679.

LAR processes your data as either as controller, a processor or subcontractor, according to the purposes identified below and for enabling it to comply with its legal obligations.

The following categories describe ways that we might use and transfer your personal data. Examples of each category are included. Not every use or disclosure in each category is listed; however, all of the ways we are permitted to use and disclose information fall into one of these categories:

- Categories of data: Personal data: e.g. name, first name, address, e-mail address, telephone number, account number, marital status, date of birth, or the reason for your donation.

2.2 **DATA PROTECTION OFFICER.** LAR has appointed a data protection officer, who can be contacted at [dpo@lar.lu].

2.3 **PROCESSING PURPOSES.** The processing of your data is based on the following grounds:

- When you make a financial donation, we contact you to send you a tax certificate and we retain the necessary data in order to evidence the proper application of tax legislation.
- When you make a financial donation, you may want to find out about the activities carried out with your financial donation by the Luxembourg Air Rescue (LAR).
- Processing is necessary for compliance with legal obligation to which we are subject (for instance, if you are a donator and use our services, for the processing related to invoicing, accounting and other mandatory operations), and
- processing is necessary for the purposes of our legitimate interests (such as, manage our operations and service delivery conditions, manage donators' relations and donations, promote our services and organisation, manage subscriptions to our newsletter and other publications or events, improve our website and services, collect metrics and statistics on your use of our website).
- Processing is necessary for us to take steps at your request prior to entering into a contract (where you wish to make a donation to LAR),
- processing is necessary for the performance of a contract with you (where you make a donation to LAR).
- Given the importance of financial donations to the Luxembourg Air Rescue in order to continue its humanitarian activities independently, it is necessary for the Luxembourg Air Rescue to maintain member acquisition activities in order to

carry out philanthropic. Based on its legitimate interests, the Luxembourg Air Rescue processes the above data, even after the receiving of the donation, to may appeal for financial support or to may have your donations repeated.

- 2.4 **DATA RECIPIENTS.** LAR may share your data with other entities of our group, third-party partners/providers as necessary to perform our operations and deliver services to you and, where required by law, competent local authorities.
- 2.5 **DATA TRANSFERS OUTSIDE THE EU/EEA.** We do not transfer your personal data outside the EU/EEA for our own internal purposes. However, if you use our services for medical transportation or flight operations from, to or flying over locations that are outside of the EU/EEA, we may have to transfer your data to concerned countries as required under applicable local law and as necessary to perform our service contract with you or a contract concluded in your interest with a third party, or as necessary to protect your vital interest or otherwise for the establishment, exercise or defence of legal claims. If appropriate, we may also use alternate safeguards, such as entering into EC approved standard contractual clauses.
- 2.6 **DATA RETENTION.** We will retain your personal data for as long as required to manage your donation, deliver the services you have requested, and then for the mandatory retention duration set forth by applicable law.
- 2.7 **YOUR STATUTORY RIGHTS.** You have certain rights concerning your personal data under the law as mentioned below, and can exercise them by contacting our Data Protection Officer at [[dpo@lar.lu](mailto:dpo@lar.lu)].
- a. **Access right.** You have the right to access your personal data. We process a large quantity of information, and can thus request, in accordance with the law, that before the information is delivered, you specify the information or processing activities to which your request relates.
  - b. **Right to rectification.** You can ask us to rectify, correct or update inaccurate and/or incorrect data.
  - c. **Other rights.** In certain limited cases (in which case we will analyse whether the conditions for the exercise of such rights are fulfilled, in line with the law), you may object to, or request the limitation of, the processing of your personal data, or request the erasure or portability of your personal data. You should note that the law authorizes us to retain and continue processing certain personal data, even where you have exercised your rights to object or erasure, for legitimate and compelling reasons such as compliance with applicable law. Finally, you can contact the Luxembourg data protection authority (*Commission nationale pour la protection des données*) to introduce a claim.

2.8 **CHANGES TO THE POLICY: WE TELL YOU WHEN OUR PRIVACY POLICIES AND PRACTICES CHANGE**

We may change this Online Privacy Policy from time to time. When we do, we will let you know by appropriate means such as by posting the revised text on this page with a new “Last Updated” date. All changes will become effective when posted unless indicated otherwise. We encourage you to regularly check this page to review any changes we might make.

**3. COOKIES**

This website is using cookies. Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

Cookies are typically stored on your computer's hard drive. Information collected from cookies is used by us to evaluate the effectiveness of our website and for marketing

analytics purposes. The information collected from cookies allows us to determine such things as which parts of our website are most visited and difficulties our users may experience in accessing our website. With this knowledge, we can improve the quality of your experience on the website and deliver more of the most desired features and information, as well as by resolving access difficulties. We use third party service providers, to assist us in better understanding the use of our website, who will place cookies on the hard drive of your computer.

If you want to avoid using cookies altogether, you can disable cookies in your browser or equipment. However, disabling cookies might make it impossible for you to use certain features or our website or services. Your use of our website with a browser that is configured to accept cookies constitutes an acceptance of our and third-party cookies.